



## Visitation Policy & Procedures

Ann Storck Center's (ASC) main priority is the health and safety of all individuals served and all staff on our premises. This policy is designed to support patient and family-centered care throughout the resident's stay and to ensure the safety of all residents, visitors, and staff, while at ASC. This policy defines and sets expectations regarding persons visiting residents and recognizes our commitment to provide visitation in accordance with **Florida Statute 408.823: Senate Bill # 988**. The Executive Director, Residential Managers, and Supervisors are responsible for ensuring that all staff and visitors adhere to this policy.

- ❖ **Visitor:** A "visitor" is defined as a guest of the patient. "Family" and Legal guardians are considered to be visitors. Additional visitors must be approved by "Family" or Legal Guardian.
  
- ❖ **Florida Statute 408.823: Senate Bill # 988:** No Patient Left Behind Act, protects the residents' rights to have visitors. SB-988 states that all hospitals, hospices, and long-term care facilities' visitation policies and procedures must allow for in-person visitation in all the following circumstances, unless the resident, client, or patient objects:
  - End-of-life situations.
  - A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
  - The resident, client, or patient is making one or more major medical decisions.
  - A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
  - A resident, client or patient needs cueing or encouragement to eat or drink that was previously provided by a family member or caregiver.
  - A resident, client or patient who used to talk and interact with others is seldom speaking.
  - For hospitals, childbirth (including labor and delivery) and pediatric patients.

### VISITATION GUIDELINES & PROCEDURES:

- ❖ We continue to encourage family and friends to visit and maintain relationships with loved ones. However, we must limit visiting hours to respect the rights and privacy of all individuals served. Therefore, visiting hours will be from 8:00 am to 9:00 pm (08:00-21:00). All doors will be locked at ASC's main campus and at ASC's Pembroke Pines Cluster.
- ❖ All visitors must check-in at the front of the house and sign in the Visitor Log Book upon entering and leaving the house.
- ❖ All visitors must park in designated parking spaces and are not allowed to park around the circle due to city ordinances (Emergency Response Vehicles).
- ❖ All visitors are responsible for following the individual's plan of care including all doctors' orders, dietary restrictions and nursing protocols.
- ❖ All visitors must be respectful of other individuals and their property as well as being polite and courteous to the staff in the house.
- ❖ Should any concerns arise during your visit please address them with the supervisor/manager on duty.
- ❖ For the individuals' health and safety, a body check will be conducted prior to any off-



site visit and again upon their return.

- ❖ Medication administration and nursing procedures will only be performed by the licensed nurse on duty in order to comply with regulations (ICF only)
- ❖ Although ASC has lifted its mask mandate as of 5/24/2023, depending on the specifics of any public health emergency, we reserve the right to require visitors to wear masks, submit temperature checks, and other possible requirements (i.e., including health screenings, testing, other personal protective equipment, etc.).
- ❖ In accordance with FL regulations, ASC will not require visitors to submit proof of any vaccination or immunization status.
- ❖ Should any visitor have a fever, cough, compromised immune system, or any respiratory-related symptoms, they will be required to wear a mask and follow procedures to ensure the safety of all residents and staff within the home and on the campus grounds.
- ❖ Hand sanitizer/ hand sanitizing stations, access to educational materials about COVID-19 or any public health emergency, and this policy will be made available in the facility upon visitation to the facility.
- ❖ Children and any visitor under the age of 18 must be accompanied by a parent, family, or family member at all times. The resident being visited may not serve as the responsible adult for visitors under the age of 18. If a child's behavior becomes disruptive in any way, the manager/supervisor on duty may limit the visitation.
- ❖ Due to health and safety concerns, no pets will be allowed within the houses. However, visitations with pets may be permitted outside of the houses.
- ❖ To respect the rights and privacy of all individuals in the home no staff or resident are to be filmed or photographed without consent.
- ❖ Residents have the right to consensual nonsexual physical contact such as holding hands or hugging while interacting with visitors.
- ❖ Residents always have the right to refuse visitors at any time should they choose to.
- ❖ Residents are not limited to the number of visitors they are allowed. However, if the number of visitors will exceed 10 individuals, we ask that a 24-hour notice be given so a designated area can be prepared for the visitation. Additionally, each visitor will be required to sign in the Visitor Logbook upon arrival and leaving the designated area. A responsible parent or guardian will be required to sign children under the age of 18.
- ❖ All visitors are expected to be appropriately dressed (shirt and shoes are required)
- ❖ All visitors must be able to care for themselves. If they are unable or unwilling to care for themselves, they must be accompanied by another adult who agrees to supervise and care for them.
- ❖ Food preparation is not permitted in the resident rooms. Coffee makers, crock pots, portable stoves/hot plates, or any other types of cooking devices are not permitted at any time.
- ❖ Food brought into the homes should be kept to a minimum. Any and all food brought in should be solely for the visitor or the resident being visited provided that dietary restrictions are observed. Food may not be distributed to other individuals without prior consent.
- ❖ ASC is an alcohol and drug-free campus, as such, no alcoholic beverages or drugs of any kind are allowed at the Main Campus or Pembroke Pines Cluster.
- ❖ Designated smoking areas are only behind the Vista house and behind the Adult Day Training (ADT) Program at the main campus.